# COUPLES FOR CHRIST MEMBERS MANAGEMENT DATABASE VERSION 3.0

**USER MANUAL** 



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# **CHANGE HISTORY**

<u>Version</u>	Release Date	<u>Description</u>	By Whom
1.0	February 23, 2015	Original Document	U. M. Garnica
1.1	April 10, 2015	<ol> <li>Updated Account         Management table     </li> <li>Added note on Tithes         Recording     </li> </ol>	U. M. Garnica
2.0	August 10, 2016	<ol> <li>Enhancement: Evangelization Module (Add Speakers)</li> <li>Update on Transfer Facility</li> <li>Update on Support</li> </ol>	U. M. Garnica

### **OVERVIEW**

The CFC & Ministries Members Database Integration Project (Version 3.0) is a major and multi-ministry initiative that will involve CFC and all Family Ministries to do the following:

- Identify membership growth opportunities amongst our existing members (e.g. CFCs with no children listed as members, SFCs with no parents or siblings as members, YFCs with no parents as members).
- Have a common database for all ministries that facilitates:
  - Crossovers from ministry to ministry
  - Enter & publish CLPs, Youth Camps, Kids Camps that can be viewed both by members and visitors on all CFC and ministry websites
- Ability to simultaneously track real time membership growth across all ministries in one dashboard. (Currently need to enter multiple sites to secure needed data).

### **MEMBERS MANAGEMENT DATABASE**

#### **RATIONALE:**

Prior to the creation of the CFC and the Family Ministries Members Management Database (MMD), the following issues significantly affected the community:

- a. Manual and individual recording
  - i. Data/files might get lost (some were actually lost)
  - ii. Even when done on a computer, hard disk may also crash or be infected by virus
  - iii. Takes longer time to consolidate information and generate reports
- b. No proper turnover of files during transition
  - i. Newly-anointed leaders start from scratch (back to zero)
- c. Information captured varies across different chapters
  - i. Problem in consolidation of records due to different formats (high level data vs. detailed info) and data types (DOC, XLS, PDF, etc.)
- d. No clear and accurate data for evaluation and planning purposes
  - i. No tracking of completed formation to assess pastoral needs
  - ii. No proper monitoring of household attendance, activities, and tithes remittance to measure growth

Thus, the need for a tool that will capture, store, and organize necessary data to enable the leaders spend less time for administrative tasks and give importance to formation and evangelization.



#### **BENEFITS:**

#### a. Centralized

- i. Organized and standardized capture of member's information
- ii. Real-time consolidation of information
- iii. Captures information at a chapter level
- iv. Provides official Identification Number for all members

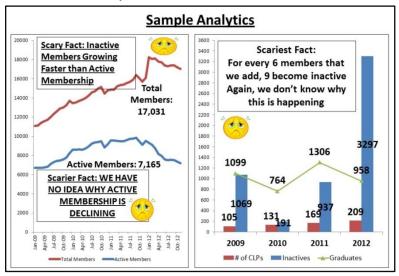
#### b. Timely & Accurate

- i. Accessible anytime, anywhere through the Internet
- ii. Facility to record movements/transitions
- iii. Facility to extract data and generate reports
- iv. Facilitates evaluation and planning for member's pastoral needs and chapter evangelization activities

#### c. Secured

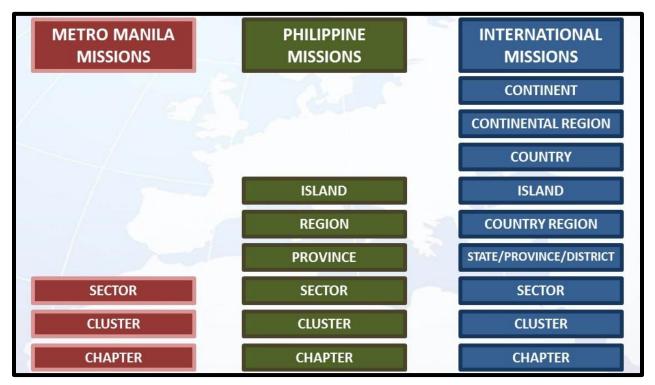
- i. Only authorized users can access and update information
- ii. Stores valuable information that will last forever
- iii. Facility to monitor account activity

Through the MMDs, leaders can track the progress of the members in their respective areas and can plan accordingly. Simply put, with the proper use of the MMDs, the leadership team can build analytics for discerning what is best for the area, what else could be done, or what should have been done differently.



#### **AREA MANAGEMENT:**

In Version 3.0, Area Management will only be available in CFC. The Family Ministries would need to align their structures according to CFC's following the standard area structure shown below:



Simply put, every CFC area would have a corresponding SOLD, HOLD, SFC, YFC, and KFC area.

#### Additional Fields in Version 3:

- 1. Area Classification based on the above structure (chapter, cluster, sector...)
- 2. Description territorial boundaries per area
- 3. Area Head/Leader person/couple responsible for the area
- 4. Churches parishes, dioceses, archdioceses, or vicariates covered by the area

Among the fields listed above, the first three are mandatory. They are a requirement in requesting for new accounts.

#### **SETTING UP OF NEW AREAS**

- 1. The area head or the authorized One Global Data (OGD) Coordinator for the area must send an email to <a href="mailto:ogd@couplesforchristglobal.org">ogd@couplesforchristglobal.org</a> with the subject: <a href="mailto:NEW AREA">NEW AREA</a>. Included in the email are the following information:
  - a. Name, Contact Number, and Email Address of Area Head
  - b. Name, Contact Number, and Email Address of OGD Coordinator
  - c. Name and Coverage (Boundaries) of new area/s (refer to the format below)

AREA CLASSIFICATION	DATABASE AREA NAME	AREA BOUNDARIES	AREA HEAD	CONTACT NUMBER	EMAIL ADDRESS
Country	Philippines	Philippines			
Island	Luzon	Luzon			
Region	Bicol	Bicol			
Province	Albay				
Sector	Sector A				
Cluster	Cluster A1				
Chapter	Chapter A1a				
Chapter	Chapter A1b				

2. EMO will create account/s for the area/s and will send the list of usernames and temporary passwords along with the guidelines to the requestor.

#### REORGANIZATION

- The area head or the authorized One Global Data (OGD) Coordinator for the area must send an email to <u>ogd@couplesforchristglobal.org</u> with the subject: <u>REORGANIZATION</u>. Included in the email are the following information:
  - a. Name, Contact Number, and Email Address of Area Head
  - b. Name, Contact Number, and Email Address of OGD Coordinator
  - c. Summary of changes following the format below:

CURRENT STRUCTURE	NEW STRUCTURE	<u>REMARKS</u>
East A1d	East A1d	Merge East A1d and East A1e;
		retain East A1d
East A1e		

2. EMO will do necessary changes and will send the updated list of usernames and passwords to the requestor.



### **ACCOUNT MANAGEMENT:**

There are four (4) account types in Version 3.0 namely ADMINISTRATOR, AREA ADMINISTRATOR, GUEST, and ENCODER. The roles of each type are enumerated in the table below:

ACCOUNT SCOPE		ROLES, RESPONSIBILITIES, and	WHO CAN BE GIVEN
<u>TYPE</u>	<u>3COPE</u>	<u>CAPABILITIES</u>	<u>ACCESS</u>
Administrator	Global	<ul> <li>Maintains and secures master data</li> <li>Creates/updates areas and accounts</li> <li>Facilitates merging of member records in cases of multiple entries</li> </ul>	MIST, EMO
Area Administrator	Mission Area (IM, PM, MM)	<ul> <li>Approves requests for creation/updating of areas especially during reorganization</li> <li>Maintains the account details (usernames and passwords) of areas under their scope</li> <li>Updates record of account details during transition</li> <li>Ensures security of the system by periodically checking the Audit Trails</li> <li>Documents all issues and suggestions for enhancements from users and submits summarized report to MIST</li> <li>Monitors usage of the MMD and prepares report</li> </ul>	AREA COORDINATORS
Guest	Cluster Up	Ensures data accuracy by regularly checking the reports and database records	Cluster Head and Up
Encoder	Chapter	Encodes and updates member records, activities, formations, and CLPs	Chapter Head/Leader

#### **REQUESTING FOR AN ACCOUNT**

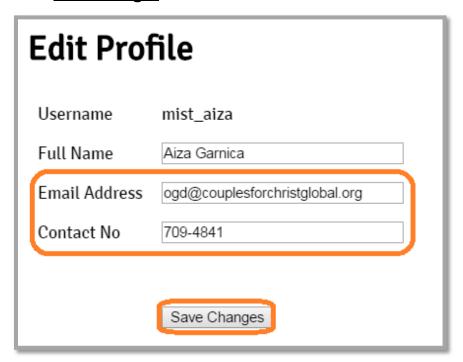
- 1. Accounts are given to areas upon submission of their structure.
- 2. For security purposes, only one encoder account per chapter is given to the Chapter Head. By default, the Chapter Leader is the encoder. If the need arises for another encoder, it is the responsibility of the chapter head/leader to give the encoder access. The chapter head/leader remains to be responsible for the said account.

#### **RESETTING PASSWORDS**

- Version 3 now has a FORGOT PASSWORD facility through which users can receive their passwords via email, provided that they have a valid email address encoded in their profile.
  - a. Click the link on the upper right of the screen to edit your profile.



b. Encode your correct contact number and email address. Make sure to click <u>Save Changes</u>.



### **USING THE FORGOT PASSWORD FACILITY**

1. Click Forgot your password link to retrieve your password.

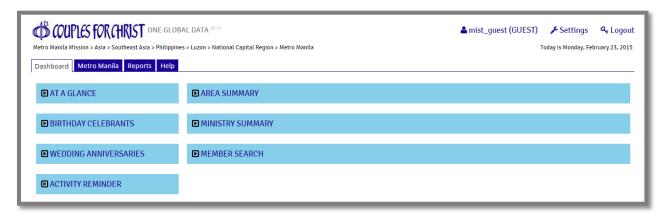


2. Enter your username and click <u>Submit</u>. Your password will be sent to your email address. No need to contact EMO or MIST to reset your password.



### **GUEST ACCOUNT**

The guest account is capable of viewing the profile of the area as well as all the reports available (refer to the photo below for the sample screenshot).

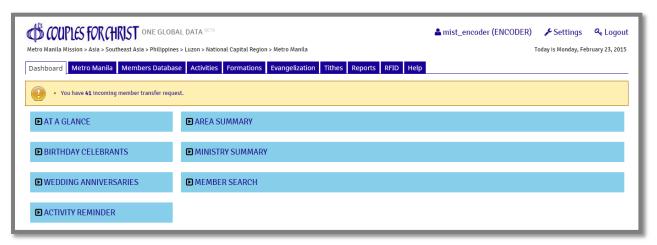


One new feature is the MINISTRY SUMMARY which is available in the CFC dashboard. It displays the real-time count of active members of each family ministry based on their respective databases. The numbers can be clicked to view a summary report which also contains the list of activities, CLPs conducted, and tithes contributions of the members of the said ministry. To ensure correctness of data, each family ministry area must be aligned to a CFC area.

■ MINISTRY SUMMARY				
AREA	# KFC	# YFC	# SFC	# HOLD
CENTRAL A	0	0	880	0
CENTRAL B	0	0	478	0
CENTRAL C	0	0	932	0
EAST A	0	0	348	0
EAST B	0	0	478	0
NORTH A	0	0	372	0
NORTH B	0	0	321	0
SOUTH A	0	0	488	0
south в	0	0	90	0
WESTA	0	0	755	0
WEST B	0	0	1,041	0
WEST C	0	0	304	0
Metro Manila	0	0	6,487	0

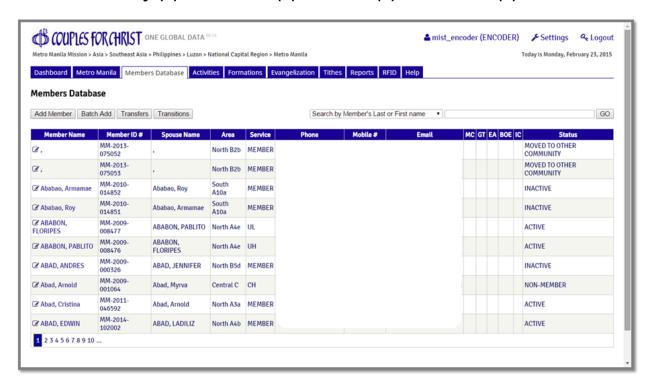
#### **ENCODER ACCOUNT**

The encoder account is capable of adding and updating member records as well as chapter activities, formations, and CLPs conducted.



#### **BASIC GUIDE FOR ENCODERS**

Encoding is done in the **MEMBERS DATABASE** tab. There are four (4) action categories in this module namely: (1) add member, (2) batch add, (3) transfers, and (4) transitions.



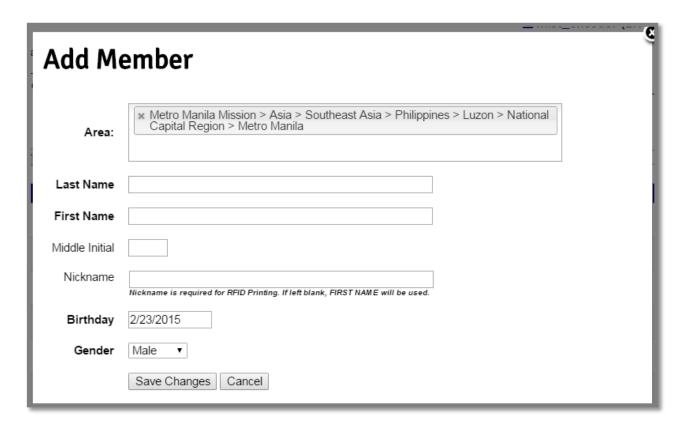
#### 1. ADD MEMBER RECORD

Click the button to add new member records. Note that this facility is only for startup areas which have not encoded their members yet. For new CLP graduates, please use the EVANGELIZATION module.

Only the following fields are required to add a new member record:

- Last Name
- First Name
- Birthday
- Gender

Nickname is only required for RFID printing. If left blank, FIRST NAME will be used.

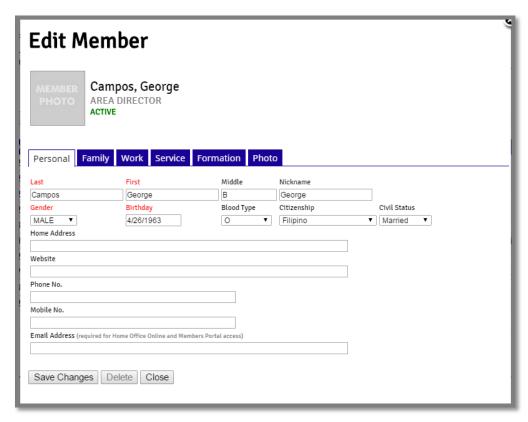


System automatically assigns a MEMBER ID NUMBER once the member record is saved. Make sure to EDIT/UPDATE service records to ensure accuracy of data.

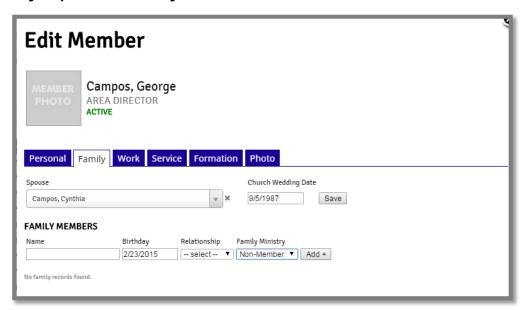
### **EDIT/UPDATE MEMBER RECORD**

There are six (6) tabs in a member record.

Personal – basic information about the member

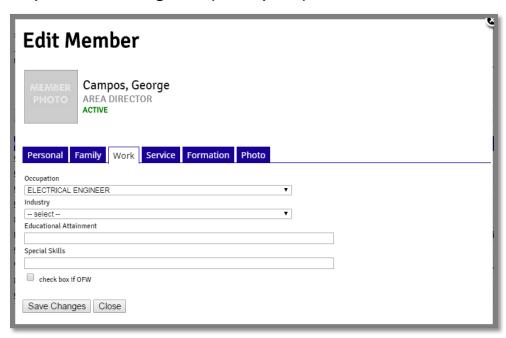


Family – spouse and family members

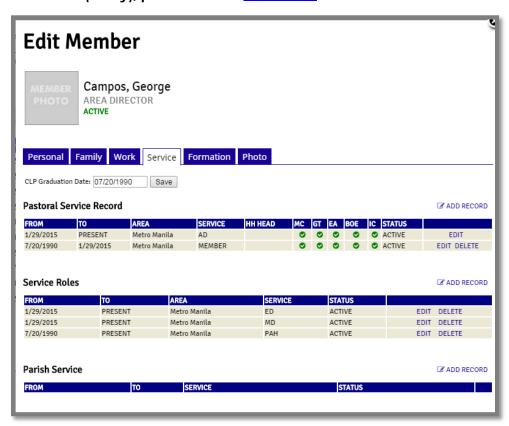




Work – professional background (not required)



 Service – CLP graduation date, pastoral service record, service roles and parish services (if any); please refer to <u>APPENDIX</u> for a table of services





 Formation – member formation report; 100% status means member has attended all talks in the said formation

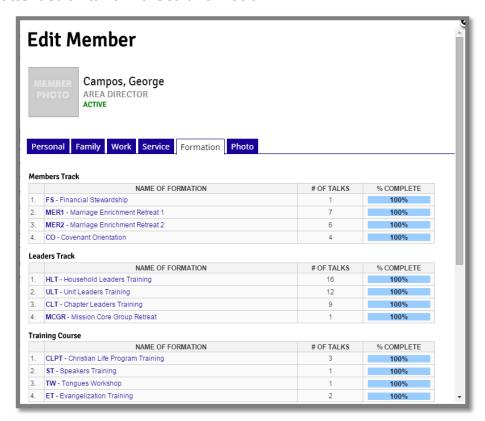
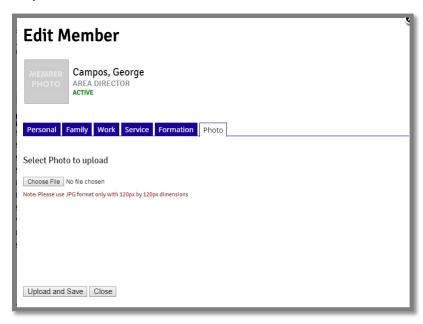
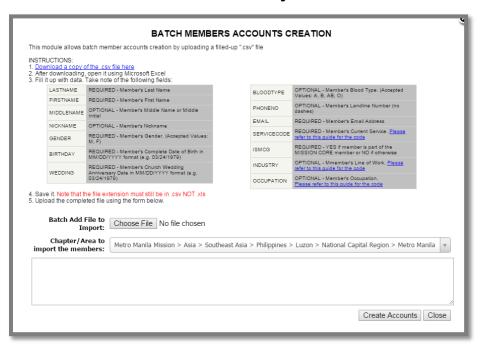


 Photo – member photo (for database profile only, not automatically used for RFID)



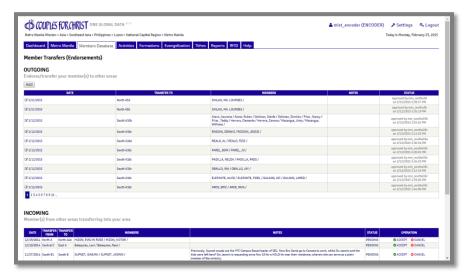
#### 2. BATCH ADD

For areas which already maintain records of their members in Excel, one-time upload can be done using the Batch Add facility. Just download a copy of the csv file and follow the instructions found when you click on the button.



#### 3. TRANSFERS

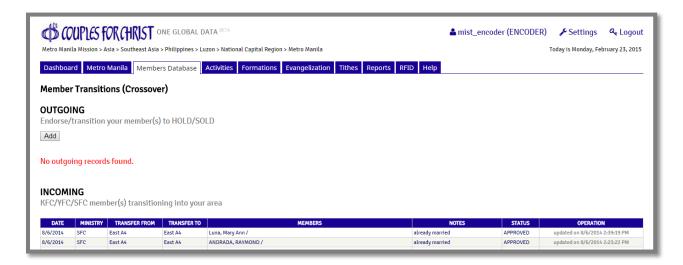
Click this button to facilitate movements to different areas within the same ministry. An encoder can either transfer a member or accept a member transfer. Members who have moved to other areas (say from MM to PM) need not be encoded again, regardless of their status; they just need to be <u>transferred</u>.





#### 4. TRANSITIONS

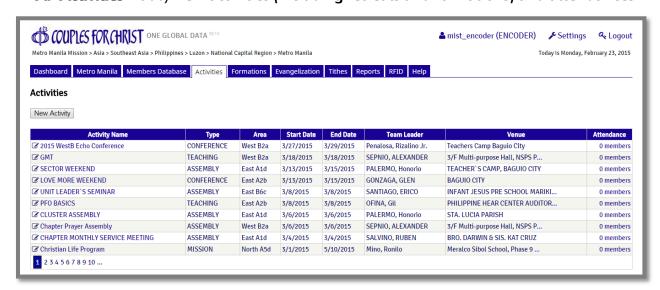
Click this button to facilitate transfer from one ministry to another (for example, CFC to HOLD, SFC to CFC, etc.). An encoder can either transfer a member or approve pending transition. Members who have transitioned to other ministries need not be encoded again in the ministry database. Once approved, system will automatically assign a ministry Member ID Number for them.



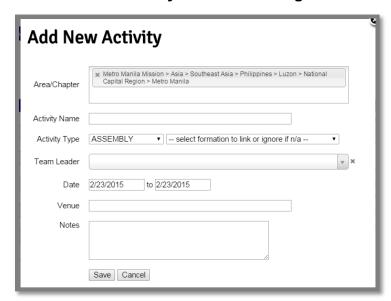
#### **OTHER MODULES**

Aside from the Members Database, an encoder account also has access on the following modules:

A. Activities – add/view activities (including retreats and formations) and attendances



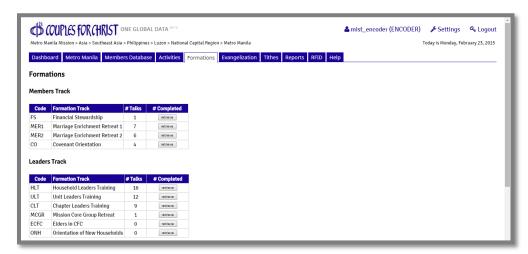
Click NEW ACTIVITY to add an activity record. Don't forget to click SAVE.



Click the link below ATTENDANCE to add attendees or to view attendance record.

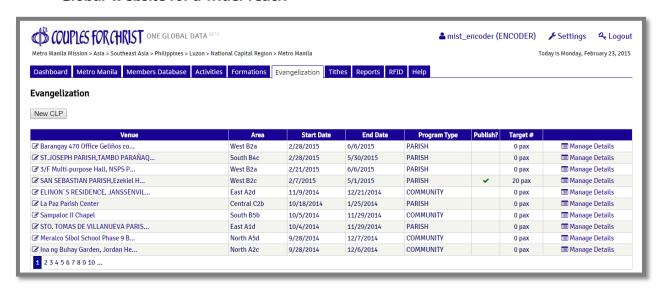


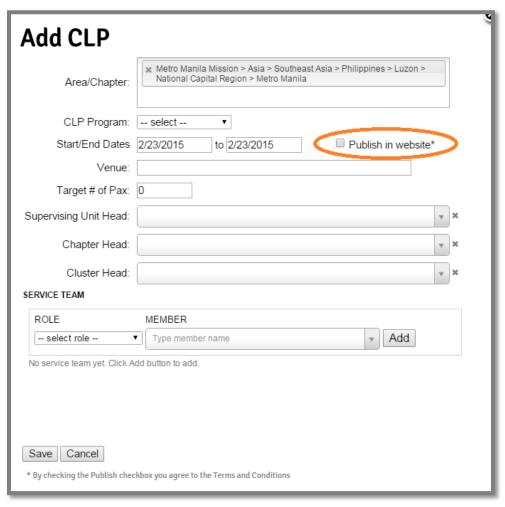
**B. Formations** – develop effective pastoral plan by monitoring attendance to formation tracks





C. Evangelization – add/view CLPs conducted, plus a facility to publish CLP in the CFC Global Website for a wider reach

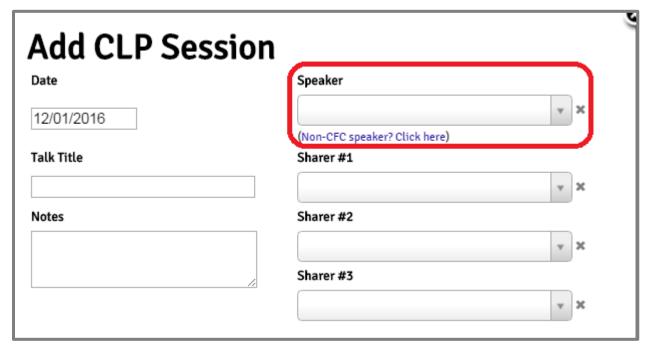






#### Additional Enhancement on assigning a speaker:

a. For speakers within the ministry, just type their name in the search box.

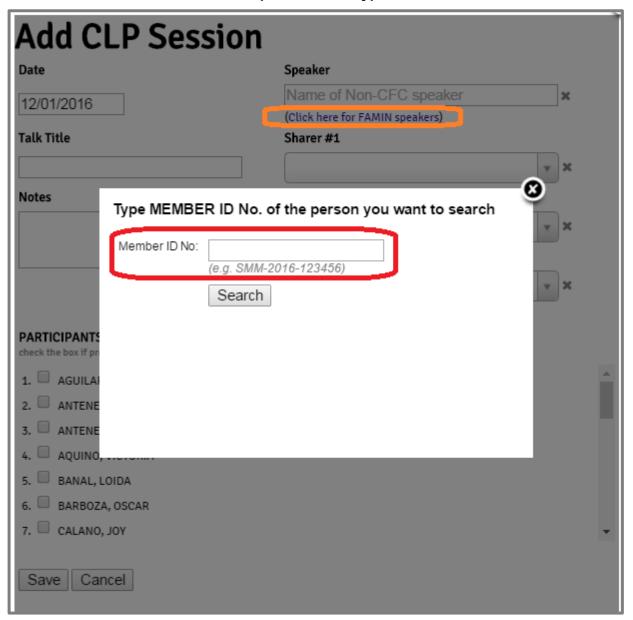


b. For speakers outside the community (including priests), type their name in the text field provided.



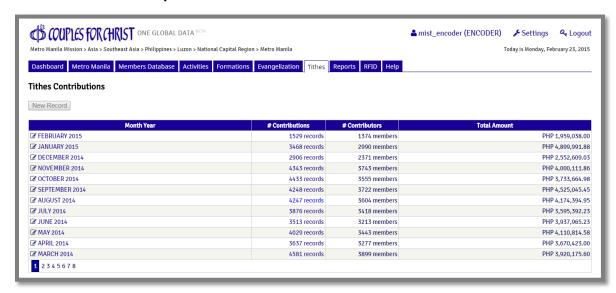


c. For speakers outside the ministry but are members of other Family Ministries, click the link provided and type their Member ID Number:



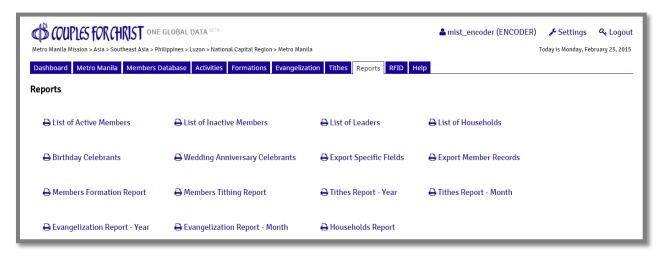


#### D. Tithes – tithes report based on HOO remittances



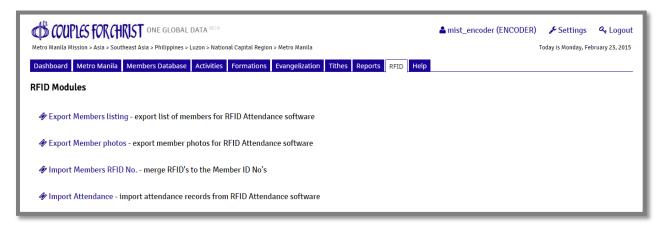
- As a standard, when a husband remits, the amount remitted is halved and is shared with the wife. The same applies when only the wife remits. Tithes remittance of either the husband or the wife is considered as the tithes remittance of the couple.
- If both the husband and the wife remitted for the same month, both of them would have two (2) credits on their tithes record.

#### E. Reports – comprehensive pastoral reports

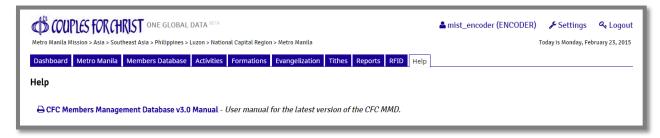




F. RFID – helpful links for the Attendance Capture System (ACS)



**G. Help** – documents to help you with the usage of the Members Management Database (MMD)



### **SUPPORT**

For inquiries and concerns about One Global Data including the Members Management Database, send an email to <a href="mailto:ogd@couplesforchristglobal.org">ogd@couplesforchristglobal.org</a> or call EMPO (+63 2 709-4868 loc 25) or MIST (+63 2 709-4868 loc 37 | +63 2 709-4841).

### **APPENDIX (MASTERDATA)**

### A. SERVICE GROUPS (tags for leaders)

TITLE	CODE	DEFINITION
Mission Core	МС	Chapter Heads and up; Must have attended the
Wilssion Core	IVIC	Mission Core Group Retreat
		Area Head, Area Director, Sector Head, FaMin
Governance Team	GT	Head, Mission Support Head, E&M/CIO Head,
		PFO Head, BCOP Head
		MM Sector Head, PM Area Head, PM Regional
Elders Assembly	EA	Head, IM Regional Coordinator, Mission Director
		(MM, PM, IM)
Board of Elders	BOE	Elected members of the Elders Assembly
International Council	IC	Elected leaders who serve as the over-all
international Council		governing body for the CFC Global community

B. PASTORAL ROLES (primary role of any member; required to have upper and lower households except for MEMBERs and LEADERs [wives of Heads] who are only expected to have an upper household and not necessarily a lower household)

TITLE	CODE	DEFINITION
Area Director	AD	Area-based head of a province (male)
Sector Head	SH	Male head of a sector
Sector Leader	SL	Wife of the sector head
Cluster Head	CLH	Male head of a cluster
Cluster Leader	CLL	Wife of the cluster head
Chapter Head	СН	Male head of a chapter
Chapter Leader	CL	Wife of the chapter head
Unit Head	UH	Male head of a unit



TITLE	CODE	DEFINITION
Unit Leader	UL	Wife of the unit head
Household Head	НН	Male head of a household
Household Leader	HHL	Wife of the household head
Member	MEMBER	Any member who was not given a leadership
lineinge:	IVIZIVIDZIK	assignment yet
		Non-member of the community who is
		encoded in the database for events
Guest	GUEST	registration in HOO (could be a relative or
		friend of a CFC member who was invited to
		join a CFC activity)

### c. SERVICE ROLES (secondary roles/assignments; could be in another area or ministry)

TITLE	CODE	APPLICABLE TO
Area Head	AH	Male
Area Leader	AL	Female
Building The Church of the Poor	ВСОР	Both
Church Integration Office	CIO	Both
Cornerstone Coordinator	CSC	Both
Country Coordinator	СС	Both
Country Head	CNH	Male
CSP Coordinator	CSPC	Both
Evangelizations and Missions	EM	Both
Executive Director	ED	Male
Family Ministries	FAMIN	Both
HOLD Coordinator	HOLDC	Female
KFC Coordinator	KFCC	Both
Mission Director	MD	Male
Mission Support	MS	Both



TITLE	CODE	APPLICABLE TO
Pastoral Formation Office	PFO	Both
Regional Coordinator	RC	Both
Regional Head	RH	Male
SFC Coordinator	SFCC	Both
Social Development Coordinator	SDC	Both
SOLD Coordinator	SOLDC	Male
YFC Coordinator	YFCC	Both

### **D. STATUS TYPES**

STATUS	DEFINITION	REMARKS
	A member who attends	Default status; manually
Active	household meetings and	tagged by Encoder
	ministry activities regularly.	
Deceased	A deceased member.	Manually tagged by
Deceased	A deceased member.	Encoder
HOO User	Unnamed accounts.	Manually tagged by MIST
	A member who has not been	Manually tagged by
	visible in the community in the	Encoder
	past 6 months; has been	
	consecutively absent in the	
	household meetings for 4 or	
Inactive	more household meetings	
	without any valid reason.	
	Household head must have	
	scheduled a one-to-one with the	
	member prior to tagging them	
	INACTIVE.	
	A member who actually	Automatically updated once
Moved To Hold	transitioned to HOLD. Members	the TRANSITION request
	due for transition but have not	has been approved



	yet joined a HOLD area must	
	remain in their previous ministry	
	database and be tagged as	
	ACTIVE or INACTIVE whichever	
	is applicable.	
	A member who moved to	Manually tagged by
	another community (other than	Encoder
Moved To Other	CFC). This is not applicable to	
Community	members who transferred to	
	other areas (use TRANSFER	
	facility instead).	
Moved To SOLD	A member who actually	Automatically updated once
	transitioned to SOLD. Members	the TRANSITION request
	due for transition but have not	has been approved
	yet joined a SOLD area must	
	remain in their previous ministry	
	database and be tagged as	
	ACTIVE or INACTIVE whichever	
	is applicable.	
Non-Member	A person invited to join a	Manually tagged by
	community conference or	Encoder
	activity as a GUEST; possible CLP	
	participant; members from other	
	family ministries who are	
	currently attending the CLP	
	must be registered as	
	PARTICIPANT in the	
	Evangelization Module.	
SOLD	SOLD member who is	Manually tagged by
	temporarily encoded in the CFC	Encoder
	database while the SOLD	
	database is not yet developed	



#### E. CLP PROGRAMS

- a. Community
- b. Corporate
- c. Government
- d. Parish
- e. Prison

#### F. CLP TEAM MEMBERS

- a. DGL/Facilitator
- b. Music Ministry
- c. Prayer Warrior
- d. Secretariat
- e. Service Team
- f. Team Leader
- g. Team Servant

#### **G. ACTIVITY TYPES**

- a. Assembly (monthly assemblies)
- b. Conference (Leaders Conference, etc.)
- c. Fellowship (gatherings and celebrations such as birthdays and anniversaries)
- d. Formation (retreats, formation series, etc.)
- e. Mission (short-term and long-term missions)
- f. Service Meeting (meetings, including online)
- g. Teaching (monthly teachings)
- h. Training (trainings or workshops)
- i. Work With The Poor (Cornerstone, AGW, ANCOP site immersions, etc.)

#### H. HOUSEHOLD TOPICS

- a. Bible Sharing
- b. Fellowship
- c. In His Steps Sharing
- d. Topic Sharing